Best practices from the North Carolina experience in crisis management



North Carolina's experience in managing Hurricane Helene, one of the most complex crisis interventions in the recent history of the American state, was the basis of discussions between the National Crisis Management Center (CNMC) and a delegation of the National Guard from North Carolina, USA.

The delegation included Brigadier General Wes Morrison who led the interagency response to Hurricane Helene. The discussions focused on the practical experience of the American authorities in coordinating large-scale interventions, cooperation between civil and military structures, prioritizing resources and maintaining communications when the infrastructure of electricity, telecommunications and others - is affected.

in the context of NCMC's development of the National Registry of Lessons Identified in Crisis Management, North Carolina's experience of capitalizing on lessons learned from Hurricane Helene in 2024 was analyzed. How these lessons helped improve the preparedness and response mechanisms of US authorities for Hurricane Erin in 2025, less than a year after the previous crisis, was discussed.

The exchange of experience was also aimed at preparing citizens for crisis situations, including through the ReadyNC platform, which provides the population of the American state with information and practical recommendations. North Carolina's experience in this field contributed to the development of the concept of the "Moldova Prepared" national program, constituting one of the reference models for the development of an approach that involves both public institutions and the whole society in preparing for different types of crises.

Cooperation with partners from North Carolina aims to adapt some practices already tested in real situations, to strengthen the capacity of the Republic of Moldova to anticipate risks, coordinate interventions and protect the population in crisis situations.

